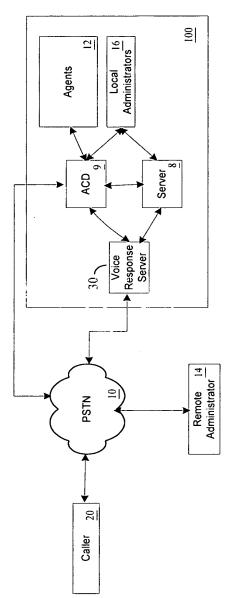
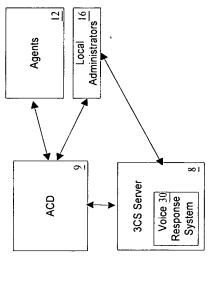
FIG. 1





≯ 001

FIG. 2

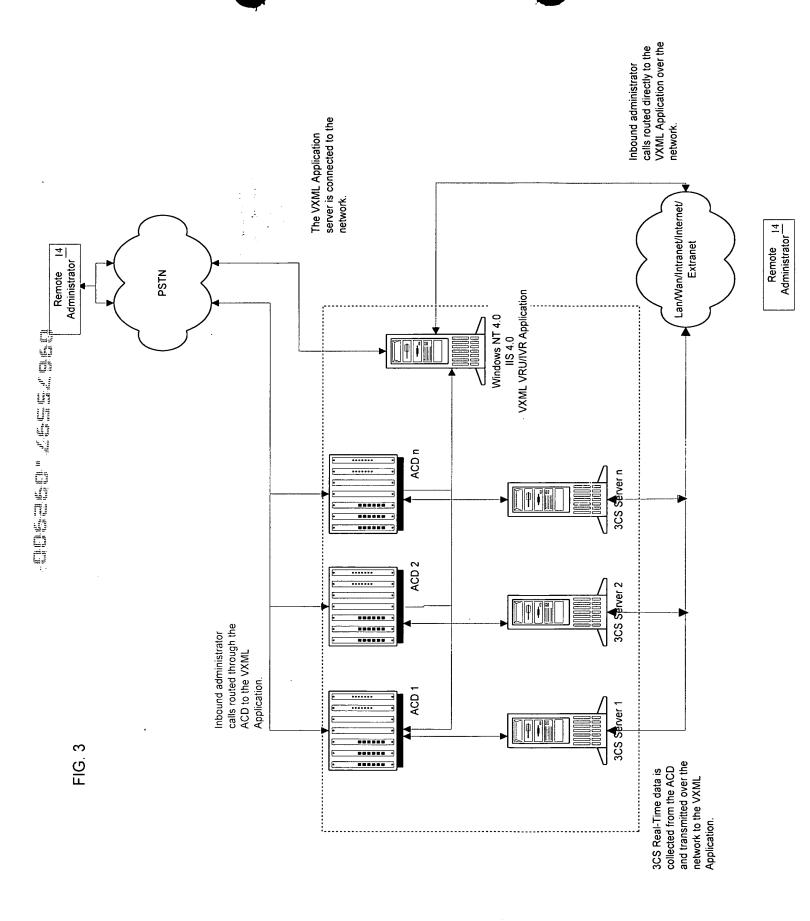
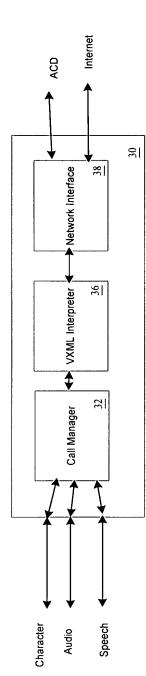


FIG. 4

Voice Response Server



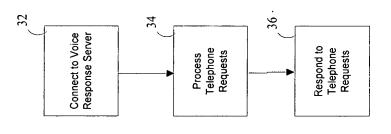


FIG. 5